Birthday: March 3, 1992 Address: Saida, Lebanon Email:

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Ghina El Hinnaoui

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Objective

I want to succeed in a stimulating and challenging environment, building the success of the company

while while I experience

advancement opportunities.

Education SE, Deuxieme lycee officielle des filles

Business administration,

Political science, JUL 2nd Year

LIU/SUC 2016

Work experience

Nov 2015 to Sep 2017, Store Manager, Marie France, Saida Supervising and preopening Nabatieh branch, then Auditor to the same branch Oct 2012 to Jun 2013, private tutor, Après School Jun 2011 to Nov 2015, Cashier, Customer service agent, loyalty Agent, Spinneys Saida

Voluntary experience July 2006, Ahloona Association

Aug 2015 till present, First Aider, Lebanese Red Cross

Volunteer in the secretary team

Personal development Human communication, Ahloona Customer service serval training, Spinneys Loss prevention, Dareen's Group FirstAid training, Lebanese **Red Cross Emergency Medical Service,** Lebanese Red Cross Attentive and friendly Enthusiastic and committed Ability to work under stressful conditions Improvement process

Skills

Computer (Microsoft Office, Microsoft Excel, Microsoft PP, Microsoft Word)

Skills I've developed through my work experience Confidence Communication Problem solving Teamwork Organization Perseverance and motivation Leadership and coaching Negotiation and persuasion Commercials awareness Languages Fluent Arabic Very good in English Good in french Notice period Available upon request