Adrian G. Kahwajy

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EDUCATION

Cardiff Metropolitan University Wales, United Kingdom

BA (Hons) Marketing Management Jul '14 – Jul '15

ELEMENT Scholarship Exchange Programme

Lebanese University

Beirut, Lebanon

Son '12 – Iul '14

BA Degree - Marketing Sep '12 – Jul '14

Collège des Soeurs des Saints-Coeurs Sioufi (SSCC)

Beirut, Lebanon

General Sciences, French Baccalaureate 1995 - 2011

WORK EXPERIENCE & TRAINING

Community Engagement Strategist, Joefish

Beirut, Lebanon

Sep '17 – Feb '18

- Design social media strategies to achieve marketing targets.
- Create, develop and publish original, high quality content.
- Administer social media accounts ensuring up-to-date material.
- Demonstrate strategic insight to develop long-term execution plans from client's stated business objectives, and implement those plans.
- Develop understanding of and ability to facilitate and manage forecasting, budgeting and pacing, campaign creation and optimization.
- Analyze user engagement and suggest content optimization.
- Stay up-to-date with new digital technologies and social media best practices.

Social Media Team Leader (Monitoring & Analysis), CARMA

Beirut, Lebanon

Mar '16 – Sep '17

- Architect social media monitoring strategies based on insights gathered from the client service team.
- Define project scope, estimate and writing scope of works and technical specifications, works with operation team in the creation of project specifications and time plans.
- Employ a variety of research techniques to understand and analyze online data and provide insight about relevant online conversations & voices in those conversations.
- Partner with the Technology Specialist in formulating an online dashboard for clients, and communicating insights to the assigned team members.
- Create a succinct point of view on social media monitoring tips to share with internal colleagues.
- Develop and execute measurement plans based on objectives and requirements of the client.
- Coordinate with the Social Media Technology Administrator to ensure clients' accounts are optimised on all Social Media tools.

- Follow and implement all directives, policies, and procedures to the team and ensure they have the most up-to-date and current information.
- Evaluate team members' performance and send weekly/monthly feedback to the Department Manager.
- Follow up on daily products to ensure compliance with company's guidelines and client requirements.

Social Media Executive, CARMA

Beirut, Lebanon

Dec '15 – Mar '16

- Monitoring social media platforms to find points of interest to the client by using the latest tools and technology provided by Group Operations and IT.
- Categorising those items according to client requirements, following the briefing document and understanding of client interest.
- Creating innovative, informative and accurate executive reports & coded datasheets from analysed content data.
- Developing accurate media understanding and stronger localisation for clients.
- Translating and/or summarising social media posts in English.
- Ensuring data integrity within the report, i.e. figures in tables and charts add up internally and match each other and the figures cited in the narrative.
- Looking out for, and reporting to the client, buzz alerts, based on spikes in interest or rising issues.

Internship, M&C Saatchi

Beirut, Lebanon

Jul '14 – Aug '14

- 1 month training in the Creative Department.
- Was exposed to different Art Direction & Copywriting practices.
- Was given responsibility on different projects related to a number of brands.

Promoter/Event Host, Select Agency

Beirut, Lebanon

Mar '14 - Mar '15

2012 - 2014

- Developed remarkable communication skills while dealing with clients.
- Enhanced self-motivated spirit to satisfy customers.

ACTIVITIES & VOLUNTEERING

Affiliate Member

Human Rights Foundation Social Media Strategist – Twitter Account (Arabic)	Beirut, Lebanon Mar '17 – Jun '17
FoodBlessed Poverty Alleviation	Beirut, Lebanon Nov '16 – Present
Chartered Institute of Marketing (CIM)	Beirut, Lebanon

AWARDS & CERTIFICATES

- Distinguished Student Award issued by the Ministry of Education & AULIB Association.
- 2015 Seminar on Youth Business Initiation for Developing Countries, Fuzhou China.

SOFTWARE SKILLS

- Well-experienced in **Microsoft Office** (Excel, Word, PowerPoint...)
- Basic use of **Adobe Programmes** (Photoshop, etc.)
- Proficient use of Social Media Monitoring tools (Talkwalker, Brandwatch, Hootsuite, Iconosquare, Picodash etc.)

PERSONAL

- Nationality: Lebanese
- Languages: Fluent in English & Arabic, Intermediate in French.