



## SUMMARY

Computer & communication engineer with 25 years' experience diagnosing and resolving technical and customer inquiries. Proficient in Windows based network environments, Internet, and corporate applications. Strong working knowledge of telecommunications products and services. Able to clearly understand problems and find positive solutions through use of troubleshooting, problem solving, teaming and communication skills.



## PROFILE

Nationality: Lebanese/Belgian  
 Date of Birth: 14 / 08 / 1974  
 Place of Birth: Tannourine, Lebanon  
 Marital Status: Married, 1 Child



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## EXPERIENCE

### ★ Rush for Less

2016 till today

*Founder*

- iOS and Android application
- A user friendly, fast paced, personal, and dynamic platform that brings retailers and shoppers together.
- A dedicated and engaging tool for retailers to clear their excess inventory or sell a promotion at a faster rate.

### ★ KIA Motors Benelux, Brussels, Belgium

2005 till 2015

*ICT Manager*

- Negotiate contracts, direct long-range planning, prepare and monitor budgets.
- Monitor all aspects of project management related to logistics, purchasing, ensuring timely roll-out and completion, while remaining within scope and budgetary specifications.
- Manage LAN/WAN environment, with Cisco switches and routers, AS/400 and Windows 2003 servers, checkpoint firewalls and remote access (VPN, Citrix).
- Design and lead network and security system upgrades, providing technical guidance and problem-solving analysis.
- Manage file systems, storage devices, network servers and workstations.
- Establish and administer periodical testing of network backup and recovery procedures to protect corporate data and system assets.
- Manage systems configuration and maintenance, problem troubleshooting, planning and directing upgrades, and testing operations to ensure optimum system functionality.

### ★ S. A. d'Informations et de Productions Multimédia, Brussels, Belgium

2001 till 2005

*Infrastructure Engineer*

- Assisted IT director in managing daily operations of all information technology systems.
- Installed network concentrators, bridges, routers, and repeaters.
- Performed maintenance of personal computers and peripheral equipment, identifying problems and providing appropriate solutions.
- Performed regular backup, maintenance, and archival of user data.

## ★ Micro Media Systems, Adonis, Lebanon

1993 till 2001

### *Owner and General Manager*

- Operated my private computer company specialized in building PC's, configuring networks and offering IT services for end-users and complex organizations.
- Directed financial, personnel, information technology, purchasing, product development, and manufacturing functions.
- Performed network integration and system tests.

## EDUCATION

### ■ Notre Dame University, Zouk Mosbeh, Lebanon

1992 - 1994

Computer Programming, Microcomputer Organization, Data Structures and Algorithms, File Processing, Software Engineering, Logic Design of Digital Systems, Operating Systems, Internet Programming, Database Systems, Social and Professional Issues in Computing, Computer Networks.

### ■ CBT's, Online Courses, Trainings

1997 - 2014

- Blackberry Enterprise Server Advanced Administration (GPXS Services)
- Symantec BackupExec Advanced Administration (Symantec Europe)
- A+: PC Technologies (Element K.)
- A+: Core Hardware, Part One & Two (Element K.)
- A+: LANs, WANs & Internet (Element K.)
- Intranets: Advanced (Element K.)
- Network +, Part One (Element K.)
- Network & Operating Systems (Element K.)
- i-Net+ Certification, Part One & Two (Element K.)
- Migrating from Windows 2000 to Windows XP (Element K.)
- Introduction to Linux (Element K.)
- Basics of Effective Selling (QuickKnowledge Inc.)

## ADDITIONAL SKILLS

- Qualified to work on ISO 9002 Standards.
- Customer and Employee Relationship.
- Management Maximizing Productivity and Profits.
- Multicultural Understanding.

## LANGUAGES

- Arabic: fluent in reading, writing and speaking.
- French: fluent in reading, writing and speaking.
- English: fluent in reading, writing and speaking.
- Dutch: good in reading, writing and speaking.

## HOBBIES AND INTERESTS

Scuba Diving, Motor sports, Travelling, Technology, Art, Photography, Music.