### Mohammad Shafik Adnan Al-Hakim

Nationality: Lebanese Marital Status: Single

Date of Birth: 19 November 1996

Dawhet Aramoun
Calipso Street, Mohtar Building
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mshakim11@gmail.com

#### **EXPERIENCE**

### **Antwork, Spears** — Digital Marketing Strategist and Communication Officer

April 2018 - Present

Responsible for the successful management of the digital strategy and setting all the digital marketing strategies. Handling Hubspot CRM, Marketing, and Sales for the whole company, and monitoring SEO/SEM, Social Media, analyzing the web traffic, and suggest the digital marketing best practices to boost the web presence.

#### **Digital Marketing Freelancer**

March 2016 - Present

Managing social media platforms and PPC campaigns, and doing email marketing strategies to increase conversion rates, gathering new leads and driving traffic to my clients' websites.

#### SocialWeTalk, Hamra — Digital Marketing Specialist

January 2018 - March 2018

Searching for qualified leads through professional tools, creating copywriting content, managing their social media Platforms, and working on their online and offline marketing strategies (Facebook, Instagram, etc...)

#### **P.F Chang's,** The Spot Choueifat — *Waiter and Bartender*

June 2017 - February 2018

Serving food and beverages to customers up to hospitality standards

### **AllianzSNA**, Jal El-Dib — Financial Consultant and Sales Executive Agent (Freelance)

December 2016 - July 2018

Searching for consumer insurance and financial needs

### **VOX Cinemas,** City Center Hazmieh — *Customer Service Officer*

November 2015 - June 2017

Upselling and suggestive selling at the ticket box

### **Burger King,** City Center Hazmieh — *Customer Service Representative*

June 2015 - October 2016

Serving food and beverages to customers

#### **SKILLS**

Public Speaking

Communication and

Presentation Skills

Social Media Marketing

E-Commerce

Google AdWords

Google Analytics

**Hubspot Marketing** 

Search Engine Optimization

Search Engine Marketing

**Email Marketing** 

Fluent in Arabic and English (Reading, Writing, Speaking)

#### Internships/Volunteering

### **VOX Cinemas,** City Center Hazmieh — *Intern*

December 2016 - February 2017

- Coordinate in the various job duties that is submitted to the marketing department

### **Student Activities Department,** BAU — Volunteer

December 2016 - May 2018

-Participate in organizing and planning for events.

#### **EDUCATION**

### **Beirut Arab University,** Beirut — *Bachelor's In Marketing* CGPA:2.74

October 2014 - June 2018

Undertaken courses in Brand Management, Marketing Research,
 International Marketing and Consumer Behavior, Strategic Marketing
 Management, Advertising & Promotion... etc.

### Rafik Hariri Official Secondary School, Beirut — Secondary School

Till June 2014

#### **Certifications**

#### **Hubspot Marketing Software Certified**

July 2018

#### **Hubspot Inbound Certified**

August 2018

# **Morgan International,** Downtown — *CDMP (Certified Digital Marketing Professional)*

Expected December 2018 - February 2019

#### **Facebook Blueprint Certification**

Expected December 2018

#### British Council, Beirut — IELTS

October 2017

• Score: 6.5/9

# **Beirut Arab University,** Beirut — *IC3 (Internet Computing Core Certified)*

February 2018 - March 2018

#### **WORKSHOPS**

**Blom Shabeb** —Self Development October 2017

MESMF (Middle East Social Media Festival) —Top Trends of Digital Marketing in 2017 May 2017