# Sarah S. Gergis

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**Nationality**: Lebanese **Birth date**: 29-05-1993

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#### Public Relations and Communications

I am a Lebanese University graduate in Public Relations and Communication seeking to put my educational background into practice. I am currently looking for a full time position in an environment that offers a great challenge. Ideally, I wish to have a focus in communications and public relations and gain a challenging position where I can utilize my skills and expand my knowledge.

## Experience

## Interesting Times - Advertising agency Social media marketing Intern – Beirut digital district

August 2018 – September 2018

- Work with on-site Social Media director
- Develop content calendars/Plans
- Work across key social media channels (Facebook, Instagram, Twitter)
- Online research for campaigns
- Scheduling post
- Writing briefs
- Coordinate Ad Campaigns

#### Blom Bank SAL Teller – Antelias Branch

September 2016 – August 2018

- Provide and process routine account services and transactions
- Receiving deposits, cashing checks and issuing saving withdrawals
- Selling of Bancassurance programs
- Assist clients with Account Inquiry

## Content Producer Scarbina Boutique – Sabtieh / Head Office

September 2015 – December 2015

- Create Content
- Handle customer's feedback
- Create product reports
- Engage with people online

## **Sales Executive** Scarbina Boutique – BHV Citymall

## **May 2015 – September 2015**

- Greet customers and assist them in their purchase decisions
- Maintain inventories and placing product orders
- Assist in the preparation of the staff schedule, trainings, and support
- Fully accountable for increasing sales and setting priorities

#### Sales Associate - Cashier **ABC Department Store**

**March 2012-April 2015** 

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- Arrange and replenish on a continuous basis
- Watch for and prevent security risks
- Perform physical and electronic inventory
- Manage and control the cash register by handling its opening and closure

# **Trainings Attended**

- Exceptional Customer Service: (Up-Selling and Cross-Selling Techniques) (Telephone Techniques)
- Effective Communication Skills
- **Communication Techniques**
- Visual merchandising

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Lebanese University - Tayouneh Information and documentation  - Service Marketing - Political Marketing - Media and Crisis management - Consumer Behavior	2016- Present Lebanon	Masters Corporate Communication
Lebanese University - Fanar Information and documentation	<b>2014 – 2016</b> Lebanon	<b>Bachelor</b> PR and Advertising
<ul> <li>Communications strategy</li> </ul>		
<ul> <li>Research methodology</li> </ul>		
<ul> <li>Human Resources</li> </ul>		
• Audit		
Secondary School Christian teaching institute – Sin El Fil	<b>2009-2011</b> Lebanon	Baccalaureate Sociology

## **Professional Development**

#### **Lens Business Solutions**

#### Digital Marketing course

- Digital marketing strategy and content generation
- SEO /SEM
- YouTube
- Facebook
- Instagram
- LinkedIn
- Twitter

# **Key Skills**

- Conducting research, managing content, developing media plans
- Writing speeches, press releases, presentations
- Excellent oral and written communication skills
- Online Research and report writing
- Communication products; basic layout and design skills
- Accuracy and attention to details
- Planning and organizing

References Upon Request

November 2017