

Hisham Abou Zeinab

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Address: Beirut, Tarik El Jdideh, Ard Jalloul

Birthday: Aug 1, 1994 CV Last Update: Sep 2018

Nationality: Lebanese, from Beirut/Zuqaq al-Blat



JOB TARGET

I'm searching for an entry level full-time position in a reputable organization as IT Support/technician, I'm also willing to work in different domains including: Admin & Office, Customer services, Hospitality, Sales & Retail, Public relations, Manufacturing & Warehouse

PERSONAL QUALITIES

- Well organized and efficient
 - Very good written and verbal communication skills (English and Arabic)
 - Able to work independently or as a part of a team
 - Flexible and adaptable, trustworthy and reliable
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TECHNICAL SKILLS \ IT

- Setting up and configuring computer hardware, operating systems and software (Level: Very good)
 - Troubleshooting PC Hardware problems (Level: Very good)
 - Troubleshooting software and operating system problems (Windows 10/7/8.1, Linux) (Level: Excellent)
 - Troubleshooting Network connectivity and security problems (Level: Average)
 - Very good experience in Microsoft Access, Word, Excel, PowerPoint, Outlook (2010/2016)
 - Great research skills (Web/Social media), up-to-date through online courses and researches
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EDUCATION

Technical Superior (T.S) Management Informatics (2013 – 2016) (TS1)

Bir Hassan Vocational and Technical Educational Institute / Beirut, Bir Hassan

Baccalaureate Technique (B.T) Information Technology (2010 – 2013)

Abdel Hadi Debs Vocational and Technical Training Institute / Beirut, Qasqas

WORK EXPERIENCE

- **Computer repair technician, Self-employed (started from mid 2011)**

Repairing laptops, desktops and tablets, troubleshooting/resolving hardware problems, Software problems and operating system problems, installing and configuring operating systems and software.

- **Stocker, At Coop supermarket - Houseware department, 27/1/2018 - 22/3/2018**

Receiving merchandise and insuring its quantity and condition, stocking stands with unpacked products and maintaining their appearance according to display standards, marking products with price labels and barcodes, assisting customers, performing routine maintenance checks in the lounge.
