

OBJECTIVE

A highly motivated and dedicated professional with the drive to succeed, be it as an individual or as part of a team. With determination and hard work, there would be no limits to achieve any significant improvement in the organization

WORK EXPERIENCE

2017 till current date: Second Assistant Manager at McDonalds

**Responsibilities:**

Supports National and local store marketing and promotion  
Calculate restaurant's built to's and orders food and paper  
Completing weekly inventories, stat reports and actions plan  
Assists in budget and controlling assigned Profit and loss line items

2015 till 2017: Swing Manager at McDonalds

**Responsibilities:**

Manage and meets QSCV standards on all shifts  
Provide total customer Satisfaction  
Control food cost, labour, waste and cash

2013 till 2015: Crew Trainer at McDonalds

**Responsibilities:**

Train new people  
Maintaining QSCV  
Supervision on the Delivery product

2012 till 2013: Crew at McDonalds

**Responsibilities:**

Greet And Communicate with Customers  
Assure to meet the best Quality, Service, Cleanliness and Value

COMPUTER SKILLS

Adobe Illustrator / Adobe Photoshop  
Adobe Dreamweaver / Adobe After Effects  
Adobe Premiere / Adobe InDesign

Microsoft Word / Microsoft Outlook  
Power Point / Excel

ACADEMIC ACHIEVEMENTS

2018 Bachelor Degree in Graphic Design at Lebanese International University, Faculty of Art and Science

2008 till 2014: Dr Aman Kabbara, Baccalaureate Part 2 Sociology And Economics

1999 till 2007: Saint Joseph De L'apparition

- Certified as completing the Advanced Shift Management Class from McDonalds Lebanon
- Certified as completing the Shift Management Excellent Class from McDonalds Lebanon
- Certified as completing the Crew Trainer development program from McDonalds Lebanon

LANGUAGE

	Spoken	Read	Written
Arabic	Fluent	Fluent	Fluent
French	Excellent	Excellent	Excellent
English	Good	Good	Good

HOBBIES

Drawing / Photography  
Sports / Art and Creativity