


# Semaan Antonios Gerges

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## Summary

12 years of experience in Software Development thru application of modern SDLC methodologies, and best practices in Project Management, Business Analysis, & Solutions architecture.

### Managerial Skills:

Experienced in Managing projects of adaptive life cycle nature, managing Business requirements reported by main stakeholders & maintain proper documentation thru iterative revision and base-lining.

Experienced in managing Team(s) of Developers in scrum based environment, acting as P.O & Scrum master.

Experienced in application of Domain Driven Design for proper formulation of Solution Architecture encompassing Business, Information, Application, Infrastructure, Security, & Integration artifacts

Experienced in UX Modelling and prototyping to convert Requirements into minimum viable product a development team can deliver.

Experienced in using aiding tools to facilitate the different activities done a day to day basis such as Miro for Domain Driven Design, Draw.io for various Modelling requirements , Bizagi for UX modelling, Axure for prototyping, & Jira for managing Development tasks , user stories and work progress (Sprint & backlog management).

### Technical Skills:

A moderate practice in Development on the following stack:

MEAN, MERN, Loopback4, Docker, K8s.

A moderate practice of JS, typescript, CSS/HTML, PL/SQL

A clear & practical Understanding of Microservice architecture and the concept of Event driven architecture thru Async method by using event bus/broker.

A clear & practical understanding of containerization, orchestration & deployment of application onto cloud services (AWS , GCP).

A hands on using the different Cloud services on AWS (cognito, cloudwatch, S3, EC2, Documentdb), and GCP (gcloud SDK, compute engine, k8s engine, cloud build).

### System Integration skills:

Experienced in integration & implementation of various market service solutions such as CRM, ERP & logistics, naming few: ZOHO, SAP.

## Experience

### Co-Founder

InnovaTek SARL

Feb 2018 - Present (2 years 5 months +)

A small agency I founded to support Businesses looking for proper Consultation & Transition into Digital Era.



### Information Technology Solutions Architect & Project Manager

Right Bite Nutrition and Catering Services

Jan 2019 - Mar 2020 (1 year 3 months)

Managing the Projects Portfolio of the Company, thru outsourcing and staff augmentation in Collaboration with the following well recognized business Partners:

- 1- ZOHO Corp, acting as business applications provider serving back office operations for the different departments (Sales, Marketing, Customer Service, Finance)
- 2- SAP, acting as business applications provider serving the accounting & production business units.
- 3- Levi9.com, adopted partner to develop MVP1 of new Web Portal with proper integration with back office business apps.
- 3- Flairstech.com & etchbee.com, adopted partners to maintain Change Requests for the Legacy Web Portal
- 4- euriskomobility.com, adopted partner to maintain staff augmentation for MVP2 of new Web Portal ,and new cater future Change Requests & other projects in portfolio.

Acting as P.O that represents Right Bite stakeholders and supervising the delivery of the Project(s) activities & Milestones.

Acting as Business Analyst, responsible of transforming Stakeholder's requirements into applicable features.

Acting as UAT & Delivery manager to validate anticipated acceptance criteria & satisfy smooth implementation.



## **Senior Information Technology Business Analyst**

SETS

Jun 2015 - Oct 2017 (2 years 5 months)

Acting as Senior BA, thru conducting requirement elicitation workshops with clients over change requests, transform techno/functional requirements into proper stories backlog items for developers to work on. Conduct proper structure realization sessions with Architect to define the required architecture to fit the new Feature in the "As is" Application.  
Validate Deliverables by UAT.  
Validate Feature Documentation provided by QA team.  
Train Stakeholder to use new feature thru TTT workshops.  
Make proper Documentation of best practices for Organizational Process Assets.  
Conduct Market Research over new competitive Features thru proper PoC and assess eligibility to become a new feature in next releases.



## **Senior Business Consultant**

Nymgo S.A

Jan 2014 - Jun 2015 (1 year 6 months)

Provide proper Consultation for Product Management team to optimize Application features by recommending UX/UI Improvements that meet new Value Added features.  
Simulate changes Expectations in alignment with marketing and sales analytics.



## **Business & Operation Executive Consultant**

Legotel s.a.r.l

Mar 2010 - Nov 2013 (3 years 9 months)

Manage IT team to maintain Service Infrastructure operations and mitigate Service interruptions that might occur due to load or cyber attacks.  
Most of Daily task was about load balancing at peak time, maintain routing management to sustain QoS, in alignment with cost efficiency.

## **Education**



## **American University of Science and Technology**

Bachelor of Science (B.S.), Management Information Systems, General

2004 - 2008

Management Information System



## **College Sacre Coeur / Mont La salle**

High School, Economics

1990 - 2003

Elementary & Secondary education.

## **Licenses & Certifications**



### **PMP - PMI - Orange County Chapter**

Issued Sep 2016 - Expires Sep 2022

1963328



### **ITIL Foundation - EXIN**

4916114.20221875



### **PMI-PBA - PMI - Orange County Chapter**

Issued Jul 2017 - Expires Jul 2020

2066732



### **Oracle Global Human Resources Cloud 2017 Implementation Essentials - Oracle**



### **Google Cloud Platform solution architecture - Coursera Course Certificates**

Architecting with Google Cloud Platform

## **Skills**

Business Analysis • Project Management • Cloud Computing • REST API • Team Management • Agile Project Management • Software Development Life Cycle (SDLC) • Microservices • Service-Oriented Architecture (SOA) • Software as a Service (SaaS)