AMIRA D. JABBOUR

Date of Birth: May, 1988 Nationality: Palestinian

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SUMMARY

Executive Assistant who is skilled at multi-tasking and maintaining a strong attention to details. Employs professionalism and superior communication skills to meet client and company needs. More than 5 years in office management, support staff management, training and supervision, event planning and project handling.

HIGHLIGHTS

Microsoft Office proficiency

Proper phone etiquette

Articulate and well-spoken

Time management

Flexible

Excel spreadsheets

Professional and mature

Strong problem solver

Invoice processing

Works well under pressure

Social media knowledge

Understands grammar

Appointment setting

Database management

Customer service-oriented

Mail management

Analytic

People's person

Meeting planning

Travel administration

Administrative support specialist

Executive presentation development

Scheduling

Good follow up

Self-starter & Fast learner

Fluent in English & French

Excellent researcher

Professional Photographing

Knowledgeable Photoshop

ACCOMPLISHMENTS

Supported CEO through personal document management, calendar organization and collateral preparation for meetings. Formally recognized for playing an instrumental role in the implementation of cost savings measures. Coordinated the production of a newsletter. Got involved in technical environment and able to handle technical and software issues even though I had no formal training.

EXPERIENCE

Showtime: (Aug 2007 – Feb 2008) - Secretary

Hawa Satellite: (March 2008 – Jan 2009) - Secretary

IDRAAC: (Feb 2009 – July 2013) – Executive Assistant

Managed team of 12 professionals.

Designed PowerPoint presentations for monthly divisional meetings with top-level executives. Scheduled Board of Directors meetings and assisted with meeting materials and agendas. Arranged appropriate travel, visas, agendas, necessary contacts and country information. Maintained and coordinated executive and senior management vacation, day-to-day meeting and travel schedules.

Provided logistical support to visiting executives in coordination with other Executive Assistants.

Handled and distributed all incoming and outgoing mail.

Wrote and distributed meeting minutes to appropriate individuals.

Open, read, and write answers to routine letters.

Created and maintained computer- and paper-based filing and organization systems for records, reports and documents.

Approved travel expenses and reimbursement requests.

Path Solutions (December 2013 – May 2014) Executive Assistant for SVP of P.E. Department

Structuring information

Drawing diagrams (iDraw, Visio)

Filing: organized and filed documents for more than 7 departments

Target process

Internal and external appointments: scheduled appointments for

CEO internally and externally. Handle projects: Was responsible

for several projects such as preparing a newsletter for

The product engineering team. I designed, and coordinated the newsletter

Managed travel documents: prepared documents for Visa, booked tickets, hotel reservations.

Worked in a very paced environment where I took a lot of heat from Directors and Vice

Presidents

Worked with marketing department on creating designed documents for Target Process

ENGICO (October 2014-March 2015) Executive Assistant for Director

Emails: Reading and answering emails.

Secretarial work: Office management, paper work, phone calls, preparing and scheduling meeting for manager with technicians, or with suppliers.

Accounting: Preparing monthly invoices for generator subscriptions, preparing accounts for projects handled (equipment's costs and technicians fees).

Managing Technician's work and schedules

Preparing Salaries: weekly and monthly basis

Filing

G.A.B. Trading (Aug 2015-Aug 2016) Administrative Assistant – Accountant

Secretarial work: Office management, paper work, phone calls, preparing and scheduling meeting for manager with technicians, or with suppliers.

Accounting: Preparing monthly invoices for generator subscriptions, Preparing invoices for salesmen, receipts and doing accounting work on DASH System. Managing Salesmen Rooting and schedules

Filing

Laurent Aoun Law Firm & Lebanese Migration Center (Nov 2016 – Aug 2017)

Secretarial Work: Office management, paper work, phone calls, preparing and scheduling meetings Preparing new files and creating tree families.

Typing all Arabic replying lists for courts

Website managing and collecting data about Lebanese immigrants

Writing articles about successful Lebanese Immigrants and managing Facebook

page Creating new filing system (electronically and Hardcopy)

Ziad Abs Political Campaign (September 2017 – May 2018)

Poultec – The Poultry Technology (May 2018 – Present) Administrative Assistant

Secretarial work: Office management, paper work, phone calls, preparing and scheduling meeting for manager with technicians, or with suppliers.

Travel arrangements, visas, and hotels.

Design PowerPoint presentations, booklets and offers.

Website and newsletter editing.

EDUCATION

Bachelor Degree in Business Administration Systems – Arab Open University

Certificate in Business English – Arab Open University

Certificate in Photo Shooting – Canon 2013

Minor Lessons in Adobe Photoshop