

Abed Al Majeed Kanso

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Beirut, Lebanon

EDUCATION

Bachelor of Science in Computer Science **Lebanese American University** – Beirut

2021 – 2024 · *Graduated with Distinction*

EXPERIENCE

Rutatel - Technical Support Engineer - Contract

July 2026 - Present

- Achieved understanding of **NOC** and **telecom** systems
- Diagnosed and resolved application, network, and routing issues through systematic troubleshooting and root cause analysis

Lyst Technologies - Software Engineer - Intern

Jan 2026 – April 2026

- Worked with **Synergies**, the **fintech** platform developed by Lyst Technologies, to analyze and resolve client-related issues
- Achieved understanding of **financial services** and **Spring** application architecture
- Participated in team meetings and code reviews to ensure code quality and alignment
- Contributed to design and functional improvements in clients' pages by adding or modifying requested features
- Tested clients' pages manually and validated API endpoints using **Postman**

LFAIT SARL - Software Engineer - Contract

Feb 2025 – May 2025

- Implemented core features using **Laravel**, **MySQL**, and **React**, and tested APIs with **Postman**
- Developed and contributed to authentication workflows, dynamic user pages, ticket handling, and job processing pipelines
- Deployed the first version to a development domain using **cPanel**
- Coordinated and tracked task tickets via Hub staff, and maintained clear documentation of progress
- Organized team tasks and to improve efficiency and ensure deadlines were met

Creoshift - Back End Developer - Intern

Oct 2024 - Dec 2024

- Built a secured API system to manage passengers and flights, applying **RBAC** authentication and **rate limiting**,
- Gained experience in **Laravel**, **MVC**, **AWS S3**, API routing, and **Postman/PHPUnit**
- Contributed to a **Deep learning visual search project**, working with **TensorFlow**, **Keras**, and **Pandas**

PROJECTS

JobStream Personal Project: Developed a scalable backend API system using **Spring Boot** and **PostgreSQL** for distributed job processing, leveraging event-driven architecture and enterprise backend design principles. The project is suitable for integration with AI automation platforms such as n8n or Make, enabling external workflows process jobs. The system supports the following features:

- Built with Spring Boot, PostgreSQL, **JPA/Hibernate**, and **Spring Security** using a **feature-based architecture**
- Implemented asynchronous event-driven processing with **RabbitMQ**, applying **Strategy** and **Observer design patterns**, along with **Redis-based** rate limiting and caching
- Containerized the application using **Docker & Docker Compose**, integrated **Swagger/OpenAPI** for API documentation, and developed comprehensive **JUnit/Mockito** unit tests
- The project can be accessed in my GitHub account (more explained with setup)

Ask My PDFs Personal Project: Developed a **Django-based Retrieval-Augmented Generation (RAG)** system. Unlike traditional LLM applications, the platform focuses on grounded responses by retrieving relevant information from user-uploaded files, supporting large-scale document analysis and search across tens of thousands of pages. The platform supports the following features:

- Designed an **ETL pipeline** to extract, chunk, and index document content into **Elasticsearch** for efficient retrieval
- Integrated a lightweight **LLM (LLaMA 3.3 via Groq API)** to generate responses grounded in retrieved context

- Implemented a full backend workflow including multi-file uploads, document processing, session-based chat history, search-based knowledge retrieval, and a user-friendly **Tailwind CSS** interface
- The project can be accessed in my GitHub account (more explained with setup)

Centralized Ticket System Personal Project: Developed a centralized ticket system designed to integrate various ticket systems used by one company or one individual for different purposes across large teams, while ensuring that all tickets are stored in a single place. The platform is built using **Spring Boot**, **MySQL**, **tailwind CSS**, **React**, and, **Next.js**, supporting the following features:

- Implemented **near-real-time** ticket handling using **WebSockets** and integrated Slack via **Webhooks**
- Hosted the backend on **AWS EC2** and connected to **AWS RDS**. Ticket attachments are stored in **AWS S3**, and **Cloudflare** is used for secured connections. Deployed the frontend on **Vercel**
- Achieved security and authentication using **Spring Security**, **cookie-based authentication** (with the generation of access and refresh tokens, check-auth and refresh-auth checks), **rate limiting**, and **RBAC**
- Both frontend and backend codebases can be accessed in my GitHub account (more explained with setup)

Paradise Nursery Personal Project: Deployed Paradise Nursery (React project I completed earlier) to an **Oracle Cloud (OCI)** Linux VM. Configured DuckDNS for custom domain resolution, **HTTPS** using **Let's Encrypt** (Certbot), **Nginx** routing, **SSL certificate**, and **Linux** server configuration. The project can be accessed in my GitHub account (more explained with setup).

ATRS – AI Tickets Routing System Personal Project: Developed an AI-powered ticket routing and classification system using **n8n**, **Groq Llama**, **PostgreSQL**, **Docker**, **Webhooks**, **IMAP email ingestion**, and **MCP (Model Context Protocol)**. The system automatically receives support emails via IMAP, extracts and summarizes incoming messages, classifies tickets, determines routing queues, and stores structured data in PostgreSQL for processing and analytics. The project can be accessed in my GitHub account.

Full-Stack Java Developer Course with Spring Boot Projects: Developed several projects with Spring Boot (IntelliJ IDEA), React, and MySQL. Gained experience with Spring dependency management, IOC, Spring JPA, IOC, Hibernate, Maven, Spring Security, JWT authentication in Spring Boot, OOP, and RBAC.

JobOps Personal Project: Developed a lightweight system designed using Django where internal teams (Sales, Technicians, Admins) manage and track operations through job flows, and linked assets (equipment or tools). The project includes authentication via cookies, Django Rest framework, use of Guardian for proper RBAC and permission distribution, and celery job scheduling.

Cryptocurrencies Tracker Personal Project: Developed a Flask-based API that provides real-time cryptocurrency prices for multiple coins in multiple currencies. It fetches live data from the CoinGecko public API, and returns a structured JSON output.

Bookverse Personal Project: Developed a Book Store web application using Spring Boot, MySQL, and Thyme leaf.

Employee Management System: Developed an Employee Management System web application using MongoDB, Express.js, Angular, Node.js, and TypeScript.

ASP.NET For Experienced Developers Specialization Projects: Developed several projects, and designed RESTful APIs to enable seamless system communication. Implemented state management with View Bag, Temp Data, and Sessions, developed interactive Blazor components and forms. Integrated applications with MSSQL Server (Microsoft SQL Server).

IBM Data Science Professional Certificate Projects: Developed data-driven projects leveraging Python, data wrangling, web scraping, JSON processing, statistical analysis, and machine learning models (regression and decision trees).

IBM Full Stack Developer Specialization Projects: Developed several projects using Django, Flask, React, and Node.js. Gained experience with Git/GitHub, CI/CD, Restful APIs, API integration, Microservices, GraphQL, Docker, and Kubernetes.

SKILLS

Programming languages: Python, C, C#, Java, JavaScript, Typescript

Operating Systems: Windows, Linux, and bash scripting

Front End: HTML, CSS, Bootstrap, React, Next, Angular/AngularJS, jQuery, Ajax, Three.js

Back End: Laravel, Node.js, Express.js, Django, Flask, Spring Boot, ASP.Net

Development Tools and Deployment: Git/GitHub, Docker, Ngrok, AWS, Vercel, Render, cPanel, Nginix, Oracle Cloud

AI Tools: ChatGPT (OpenAI), Claude, Gemini, Microsoft Copilot, GitHub Copilot, Lovable, Groq, n8n

Testing Tools: Postman, Swagger/Open API, unittest, PHPUnit, unittest, Mockito/JUnit

Database Build and Design: SQL, NoSQL, MySQL, MongoDB, PostgreSQL, SQL Server