

Ahmad Soueid

Computer and Communication Engineer

PERSONAL INFORMATION

- *DOP/Location:* 1997 Beirut, Lebanon
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Summary

Able to manage multiple tasks on daily basis, time management, self-learning new skills, Experienced in IT, Cloud architecture, DevOps, VoIP, & network Security fields. Knowledge in AWS cloud Services & Architecture. Able to accept challenges and thoughts. Ability to work with people from different backgrounds and knowledge.

WORK EXPERIENCE

NOC Engineer: Protel (offshore) S.A.L

01/2023 - Present, Beirut, Lebanon

Achievements/ Tasks:

- Monitor live traffic & route trunks, investigate abnormal stats & suspicious traffic.
- Ensure the network availability by monitoring the network peripherals and report for any issue.
- Check routes and report for invalid results, Apply routing adjustments.
- Customer service, Reply & investigate for IN & OUT Tickets for customers & suppliers, escalate issues to other departments.

IT Programmer: Islamic University of Lebanon

11/2021 -01/2023, Beirut, Lebanon

Achievements/ Tasks:

- Maintain hardware and software problems.
- Optimize network architecture.
- Server Management and replication, Microsoft 365 Administration.
- Administration on Moodle platform, assist students and doctors on how to use the platform.
- Apply Automation templates on Microsoft power automate.

INTERNSHIPS

DevOps Engineer SimpliLearn (Forward MENA)

06/2024 - 09/2024, Beirut, Lebanon

Achievements/Tasks

- DevOps Certification training.
- Configuration Management using Ansible and Terraform.
- Docker Certified Associate.
- Container Orchestration using Kubernetes.
- Docker/ Kubernetes with IBM.
- DevOps on AWS.

Cyber Security Engineer “Remote” Aphelio

05/2022 - 10/2022, Grenoble, France

Achievements/Tasks

- Network scanning for the company testing platform.
- Penetration testing the platform based on Ethical hacking & Offensive security methods.
- Install virtual machines for different OS versions to test & analyze vulnerabilities.
- Install Suricata on virtual machines and assign Suricata rules and signatures.
- Check the Suricata alerts by attacking virtual machines.
- Apply malicious attacks such as ransomware & test the validity of IDS systems.

IT support Taakhi medical center

08/2020 - 11/2020, Beirut, Lebanon

Achievements/Tasks

- Installing and maintaining servers.
- Design network architecture and Rules based on MCSA curriculum.
- Apply server management Rules & replication schedule.
- Microsoft Veeam installing and replication.

CERTIFICATES

- CCNA routing and switching (February 2022)
- AWS Certified Cloud Practitioner (Jan 2023 - Valid May 2026)
https://www.credly.com/badges/f774c388-df1f-423d-a986-6af7bb37e82b/linked_in_profile
- AWS certified Solutions Architect (May 2023 - Valid May 2026)
https://www.credly.com/badges/6008dfac-c20f-462b-a701-f8b217a59f6d/linked_in_profile
- Certified DevOps Engineer (October 2024)
<https://success.simplilearn.com/5a59a128-dab3-458c-8901-5fc0a4e5654e#gs.frafp2>

PROJECTS

- Design and Implementation of a Virtual Lab (02/2021 - 06/2022):
The virtual lab was designed and assembled using matlab Simulink, to transfer the real experience into an automated virtual experience.
- HULT PRIZE IUL campus 3rd position (02/2020):
Eco-friendly project to transfer recycled and non-recycled material into usable furniture.

EDUCATION

BE. in Computer and Communication Engineering

Islamic University of Lebanon

10/2016 - 06/2021, Beirut, Lebanon

SKILLS

- Microsoft essentials A+ (Word, PowerPoint, Excel).
- Microsoft Power Automate.
- AWS Cloud.
- Kali & Ubuntu Linux.
- Programming languages: Java, C, C++.
- Databases: Microsoft SQL server, MySQL.
- Matlab.
- Python for Cyber Security.

LANGUAGES

- Arabic *Native*
- English *Full Professional Proficiency*
- French *Elementary Proficiency*
- German *Elementary Proficiency*