

# OMAR MANSOUR

📍 Beirut, Lebanon | 📞 + (961)-78 847 073 | ✉ Omar.mansour20033@gmail.com

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## Objective

A motivated Computer Science graduate seeking an entry-level position where I can apply my programming knowledge, problem-solving skills, and passion for technology to contribute to a growing organization.

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## Professional Experience

**Grab n GO** – Cashier & Customer Service  
2021-2024

- Operate cash registers, process cash, card, or digital payments.
- Issue receipts, refunds, or exchanges according to company policies.
- Maintain accuracy in handling money and balancing the cash drawer.
- Assist in resolving price discrepancies or product returns.
- Support online orders or delivery services if available.
- Maintain a positive, helpful, and respectful attitude toward all customers.

**Spinneys** – Customer Service agent  
2021

- Greet customers in a friendly and professional manner.
- Assist customers in finding products or answering questions about items, prices, or promotions Delivered [output/product] ahead of deadline.
- Provide product information and guidance to help customers make purchasing decisions.
- Handle customer inquiries, complaints, and feedback politely and efficiently.
- Ensure customer satisfaction and a positive shopping experience.

**Zaatar w Zeit** – Kitchen Crew Member & Trainer  
2020-2021

- Prepared and cooked food items according to company standards and recipes.
- Ensured food quality, freshness, and presentation met hygiene and safety requirements.
- Maintained cleanliness and organization of kitchen equipment, utensils, and workstations.
- Assisted in receiving, storing, and rotating inventory supplies.
- Worked efficiently in a fast-paced environment to meet customer demand and service speed.

- Trained new kitchen staff on food preparation, safety procedures, and quality standards. Assisted in developing training materials and checklists for kitchen operations.
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## **Computer Skills**

- Proficient in Microsoft Office (Excel, Word, PowerPoint)
  - CSS
  - JAVA
  - HTML
  - PHP
  - Angular
  - Spring boot
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## **Education**

**Bachelor Degree in Computer Science**– Lebanese International University  
*Sep 2021 – Jun 2025*

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## **References**

- Available upon request
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## **Languages**

- English – Fluent
- Arabic – Native