

Riwa Hamdoun

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Profile

A motivated and organized student majoring in Management Information Systems. Looking to gain further experience in the world of computing and system analysis.

Professional Experience

Sales Promoter, *Omnia Agency*

06/2023 – present

- Worked with several internationally known brands: Hermés, Chanel, Benefit, Clarins Niche Frangrances etc..
- Promoted and sold products for Fattal Group, HOLDAL Group, Socodile Holding, and Malia Group.
- Helped companies reach revenue targets.

Beirut, Lebanon

Sales Promoter, *Romance Time, Fattal Group*

07/2023 – present

- Resolved customer problems by providing them with the best solutions to their issues.
- Responding effectively and helpfully to customer's needs.
- Managed inventory and sales reports.
- Operated cash register and handled payments.

Beirut, Lebanon

Education

Management Information Systems, *Lebanese International University*

10/2022 – present

- GPA : 3.9
- Two Times on the Dean's Honor List.
- Expected Graduation : 2026

Beirut, Lebanon

Web Development, *Bedayati*

04/2025 – 05/2025

- Developed websites using WordPress, HTML, and CSS
- Created moodboards and designs using Canva

Skills

Soft Skills — Communication Skills | Customer Needs Analysis | Time-Management | Persuasive Selling Approach | Attention to Detail | Conflict Resolution

Hard skills — Familiar with BI and Data Entry Softwares and visualizations (Tableau, Microsoft Excel, Microsoft Word, and Microsoft Powerpoint). | Knowledgeable with WordPress, HTML, and CSS

Languages

Arabic • English • French

References

Laure Harb, *Founder of Omnia Agency*

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