

## SARAH DEHNI

sarahduhni@outlook.com | +961 76 956 510

Beirut, Lebanon

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### Professional Summary

Motivated and adaptable professional with experience in customer service and social media management. Known for strong communication skills, a collaborative mindset, and the ability to quickly adjust to new environments. Seeking a growth-oriented role that allows for continued personal and professional development.

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### Skills

- Excellent communication and interpersonal skills
- Teamwork orientation and adaptability
- Strong customer service experience
- Social media content creation and management
- Fluent in Arabic, English, and French

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### Professional Experience

#### Customer Service Representative

Alfa Telecom – Furn El Chebbak, Lebanon

January 2024 – May 2025

- Handle customer inquiries, complaints, and technical issues efficiently
- Maintain high customer satisfaction through timely and accurate service

#### Online Sales Associate & Social Media Account Manager

Verona Tempo – Tarik El Jdide, Lebanon

December 2022 – March 2023

- Managed brand presence across multiple social platforms
- Created engaging content and improved follower engagement
- Assisted online customers with their purchases and guided them through the buying process

#### Saleswoman & Social Media Account Manager

Loyal Cosmetics – Tarik El Jdide, Lebanon

September 2021 – September 2022

- Supported in-store and online sales while managing social media marketing
- Increased online customer interaction and product visibility

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### Education

University of Sciences and Arts in Lebanon (USAL) – Beirut, Airport Road

Bachelor's in Digital Marketing | 2022 – Present