

# Kassem Ibrahim Saeed

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## PROFESSIONAL SUMMARY

Motivated and reliable individual with hands-on experience in sales, cashiering, and customer service. Currently pursuing a BT3 in IT – Digital Marketing at the University of Science and Arts in Lebanon (USAL). Strong communication and teamwork skills, with a passion for marketing, retail operations, and customer satisfaction.

## EDUCATION

BT3 in IT  
Digital Marketing  
University of Science and Arts in Lebanon (USAL)

## WORK EXPERIENCE

### Tawfeer Supermarket – Cashier & Salesman (2022–2023)

- Handled customer payments and transactions accurately
- Assisted in product sales and promotions

### Basic Outlet – Merchandiser (2023)

- Organized displays and managed stock inventory

### Al Jawad Restaurant – Dispatch (2022)

- Managed delivery orders and customer follow-ups

### Happy Supermarket – Salesman (2021)

- Supported customers and maintained product displays

### Small Coffee Shop – Owner (2020)

- Managed daily operations and customer service

## KEY SKILLS

Customer Service | Communication | Teamwork | Attention to Detail  
Cash Handling | POS Systems | Time Management | Multitasking

## LANGUAGES

Arabic – Native  
English – Basic