

# CARL ABI EL-HESSEN

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## PROFILE

IT graduate with a minor in Artificial Intelligence – Currently pursuing a Postgraduate Diploma in Cybersecurity at AUB – Experienced in IT support and software development with strong skills in database management and secure information handling – Certified in cybersecurity, networking, and web development – Committed to continuous learning and innovation.

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## EXPERIENCE

### SOFTWARE DEVELOPMENT INTERN | ST. GEORGE HOSPITAL, BEIRUT | Feb 2025 – Mar 2025

- Assisted in the development of internal hospital web applications using Oracle APEX and JavaScript
- Helped optimize patient database queries and organize sensitive medical data securely
- Participated in testing, debugging, and improving hospital IT systems alongside development team
- Learned to apply secure coding practices and data privacy principles in a healthcare setting

### IT SUPPORT INTERN | DAR AL HANDASAH, BEIRUT | May 2024 - July 2024

- Provided first-level support for software, hardware, and network issues across multiple departments
  - Assisted in diagnosing and resolving connectivity problems in a real enterprise environment
  - Supported routine system maintenance, updates, and troubleshooting tasks under IT supervision
  - Gained hands-on experience with network troubleshooting, user support, and asset inventory processes
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## EDUCATION

**2025 - Expected April 2026**

**POSTGRADUATE DIPLOMA IN CYBERSECURITY (In Progress)**

American University of Beirut (AUB)

**2022 - 2025**

**BACHELOR OF INFORMATION TECHNOLOGY (MINOR IN AI)**

Saint George University of Beirut

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## Digital Credentials

- **INTRODUCTION TO CYBERSECURITY** | Cisco Networking Academy
- **ENDPOINT SECURITY** | Cisco Networking Academy
- **NETWORKING BASICS** | Cisco Networking Academy
- **CYBERSECURITY FUNDAMENTALS** | IBM Skillsbuild
- **GETTING STARTED WITH CYBERSECURITY** | IBM Skillsbuild
- **INFORMATION TECHNOLOGY FUNDAMENTALS** | IBM Skillsbuild
- **PROJECT MANAGEMENT FUNDAMENTALS** | IBM Skillsbuild
- **RESPONSIVE WEB DESIGN** | freeCodeCamp

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## TECHNICAL SKILLS

**PROGRAMMING Basics** : Java, Python, JavaScript

**WEB DEVELOPMENT:** HTML, CSS, WordPress, Responsive Design

**DATABASES:** MySQL, MongoDB, Oracle APEX

**TOOLS & PLATFORMS:** Kali Linux, Cisco Packet Tracer, Windows OS, Basic Git

**CYBERSECURITY:** Network Fundamentals, Endpoint Security, Vulnerability Assessment

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## LANGUAGES

English, French and Arabic languages are fluently spoken and written