

# KHOULOU KARKABA

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## Profile Summary

Ambitious third-year Computer Science student at the Lebanese University and aspiring AI Engineer. I combine strong computer science foundations with leadership and community engagement, currently serving as Personal Development Director at Rotaract Baabda and Alumni Board Member at Intersection Tech. My interests focus on AI, data-driven systems, and scalable software solutions.

## Professional Experience

### CodeBrave | STEM Tutor

Dec 2023 – Present

- Progressed from Teacher Assistant to Robotics Tutor, then Trainer Support, reflecting strong performance and leadership.
- Delivered CodeBrave-designed STEM and robotics lessons, supporting multiple classes and instructors.
- Assisted teachers, prepared and deployed digital exams on student devices, and taught with creativity and empathy.

### B.O.T (Bridge. Outsource. Transform) | Data Collector

Sep 2025 – Dec 2025

- Conducted food marketing assessments across 20 supermarkets in Beirut and Baabda.
- Collected qualitative and quantitative data through structured interviews.
- Maintained high data accuracy to support organizational research outcomes.

### Alfa Telecommunication | Customer Experience Intern

Jul 2023 – Aug 2023

- Conducted mystery-customer visits across Alfa stores to assess service quality and customer experience.
- Collected structured feedback using standardized checklists.
- Reported insights and recommendations to support service improvement initiatives

### Alfa Telecommunication | Call Agent

April 2023 – October 2023

- Handled high-volume calls from frustrated customers regarding 4G connectivity issues across Lebanon.
- Diagnosed problems, provided clear explanations, and guided customers toward effective solutions.
- De-escalated tense situations while maintaining service quality and customer satisfaction.

### Amideast | Project Manager Assistant

Nov 2022 – Feb 2023

- Researched educational platforms and digital solutions to support new teaching and learning methods.
- Assisted in managing and maintaining the Moodle learning platform for academic programs.
- Supported the Head of Education with coordination, documentation, and daily project tasks.

## Education

### -Bachelor of Science in Computer Science | Lebanese University

Courses: Java, C, Python, PHP, ASP.NET ,HTML, CSS, JavaScript ,Data Structures, OOP, Operating Systems, Networks, Parallel Computing, Simulation, Database, Project management.

## Extra-Curricular Leadership & Volunteering

### Rotaract Club of Baabda | Personal Development Director

2025 – Present

- Designed and delivered leadership and professional development workshops.
- Coordinated guest speakers and monitored member development progress.

### Intersection Tech | Alumni Board Member

2024 – Present

- Guided alumni engagement and supported technical career development.

### IEEE Comsoc Society | President – Volunteer

2024 – Present

- Organized technology workshops to strengthen student technical skills.

**Kalimat | Chess Instructor – Volunteer****2024 – 2025**

..Developed strategic thinking and problem-solving skills in children.

**Beirut AI | Project Lead – Volunteer****2023 – 2024**

..Led AI project development and coordinated technical roadmaps.

**Certifications & Awards**

- YLP 10: UNDP (2024\_Present)
- IBM AI Fundamentals (2024)
- DataCamp Python (2024)
- Cisco Introduction to IoT (2024)
- Design Thinking & Entrepreneurship (2022)
- Female Chess Champion (2024)
- HULT Prize Entrepreneurship – First Stage Winner (2023)

**Languages:**

-French (fluent)      -English (Fluent)    \_Arabic (Native)    -Spanish (Beginner

